

FRIDAY JANUARY 25, 2008

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HARJIS MN
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TO: QUARVE CONTRACTING

DEAR PAT AND JULIE (AND QUARVETTES)

I WOULD LIKE TO THANK YOU FOR A GREAT JOB ON MY HOUSE. ON JUNE 20th, 2007, WE HAD A STORM TO REMEMBER. WE THOUGHT IT WAS THE "END OF THE WORLD", WITH HAIL POUNDING OUR HOUSE, WINDOWS BREAKING AND KIDS SCREAMING. WHEN WE VENTURED OUTSIDE AND SAW WHAT BASEBALL SIZED HAIL COULD DO TO ROOFING, SIDING, AND GUTTERS, WE FOUND A NEW RESPECT FOR MOTHER NATURE.

WITHIN AN HOUR WE WERE BOMBARDED BY THE FIRST WAVE OF EVERY GUY WHO OWNED A RUSTY PICK-UP TRUCK AND A LADDER, WANTING TO "HELP" US. THIS ONSLAUGHT CONTINUED EVERYDAY FOR A WEEK OR TWO. WE CAME HOME ONE DAY TO FIND TWO GUYS ON OUR ROOF, CLAIMING WE HAD MADE AN APPOINTMENT WITH THEM! I EVEN HAD ONE COMPANY OFFER TO PUT THEIR SIGN UP AT THE END OF OUR DRIVEWAY, TO KEEP ALL THE RIFF-RAFF AWAY!

WE CHOSE QUARVE, BECAUSE THEY DISPLAYED PROFESSIONALISM FROM THE START, AND WE KNEW THEY WERE VERY QUALITY DRIVEN. ANYBODY CAN PUT UP SIDING, ROOFING, AND GUTTERS, BUT IS IT GOING TO LAST AND MEET STATE CODES? THIS IS IMPORTANT TO PROTECT OUR INVESTMENT.

QUARVE EXCEEDED ALL OUR EXPECTATIONS AND THOUGH WE WERE PROBABLY DEMANDING, WE HAD TO HAVE IT OUR WAY. QUARVE HANDLED ALL THE INSURANCE ISSUES, AND RETURNED US TO NORMAL AGAIN. THANK YOU TO QUARVE FOR A GREAT JOB!!

Bob AND RACHELLE