

January 2008

Dear Quarve Contracting,

We were very scared the night of the big summer storm. Our parents, Mike and Erin, woke us from bed and took us downstairs until the storm passed. You could hear the hail hitting our house and Mom and Dad looked concerned.

Their concern was valid the next morning. Our roof, fascia and gutters had sustained a lot of damage. Dad was particularly annoyed as we had just had gutters put on the house by you. He commented to Mom that dealing with all of the contractors and insurance company would take a lot of time and effort. Mom (being the smarter of the two) suggested calling Quarve, people we know and could trust. Dad (knowing that she's usually right) called you.

All they could talk about was how easy it was to do business with you. Dad was especially impressed by how you were able to negotiate with our insurance company to get us the full amount needed to replace our roof. Mom was impressed by the friendly, courteous and professional staff that came to complete our job. Your personal follow-up in the form of check-in calls, satisfaction letters and surveys made our parents feel like our house was the only job you were working on.

When the job was finished, we were astounded by the look of our new roof and fascia! The yard where the workmen had been was completely cleaned - there was no sign that they had ever been there. Our neighbors were amazed by how quickly

Quarve was able to complete all of the work.

When we think of you, here's what comes to mind.

Quality Work

Unsurpassed Service

Amazing Results

Reliable, Responsible & Respectful Employees

Very Knowledgeable

Efficient and Professional

We're both still scared of storms, but Mom and Dad aren't worried about any possible damage to our house anymore. They know that if it ever happens again - they'll just call Quarve!

Thank you for taking good care of us and our home!

Sincerely,

Joe (Age 5) and Ray (Age 2) Stuedemann

JOE RAY